

## Polk County Crisis & Advocacy Services...

Provides crisis intervention and on-going supportive services.

Offers services to victims regardless of law enforcement involvement or length of time since the assault, abuse or crime.

24 hour crisis response services  
Connection to Crime Victim Compensation Program  
Advocacy with judicial and law enforcement agencies  
Public education  
Support Groups  
Educational programs in the school system  
Victim impact panels  
Community debriefings  
Counseling sessions  
Art therapy services to children who have been traumatized by violent crime  
Referrals to appropriate community services

All services are free, voluntary and confidential.

### SART – Mid-Iowa Sexual Assault Response Team

Assists in sexual assault cases to aid the victim. The purpose of SART is to provide quality, compassionate and consistent care to victims of sexual assault and to reduce the time victims spend at healthcare facilities receiving medical care.

#### Violent Crime

Provides counseling and support services for victims of violent, personal crimes

|            |                |
|------------|----------------|
| Robbery    | Fraud/Forgery  |
| Burglary   | Property Crime |
| Hate Crime |                |

#### Homicide Crisis Response

Involves respectful and caring response to survivors of loved ones that have been murdered. Counselors are available to help families, friends and loved ones begin to cope with their loss and with the many demands placed upon them.

#### Coping After Suicide Support Services

Offers crisis response, counseling, art therapy sessions and a support group to family members who have lost a loved one to suicide.

### Art Therapy

Offers services for children and referred adults who have been victimized, have witnessed or have been affected by a violent crime.

### Child Sexual Abuse Resource Coalition (C-SARC)

This team of representatives of community agencies respond and treat victims of sexual abuse. Includes therapists and social workers who treat and monitor sex offenders. Cases of abuse are reviewed as requested from colleagues and other professionals. The goal is to improve services through better communication, and to enhance collaboration to better serve clients.

### IFSAP- Intra-Family Sexual Abuse Program

The primary goal is to stop child abuse and support the victim. These wrap-around services work to make the home environment protective and to provide prevention and safety information to the victim and non-offending parent. At the same time, the offender is provided treatment by the Fifth Judicial District.

## Volunteer Program

Volunteers send a message of community concern and caring to victims of crime. Victims may experience a period of disorientation and need to re-establish their sense of trust. A volunteer can assist in this. Volunteer opportunities are available in the following areas:

- Victim contact and referral
- Court advocacy
- Back-up rape/sexual assault advocacy
- Case management
- Support group facilitation
- Clerical support
- Other needs that arise

Orientation, training, supervision and support are provided to all volunteers.

Internships are available.

If interested in volunteering, please call our Volunteer Coordinator at 515.286.3600.

Polk County Crisis & Advocacy Services (PCCAS) is a division of the Polk County Department of Community, Family & Youth Services that provides assistance to victims in Polk County regardless of race, gender, age, ethnicity, sexual orientation, physical or mental disabilities.

**Mission Statement:**  
Polk County Crisis & Advocacy Services provides a continuum of proactive services and advocacy to victims/survivors of violent crime. We promote a safe and caring community through public education and collaboration.

**Vision Statement:**  
Restore, revitalize and strengthen victims/survivors of violent crime in the Polk County community.

